

**Simpson.James**

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**From:** Fontaine.Melanie  
**Sent:** March 22, 2012 9:37 AM  
**To:** Rafferty.Brendon  
**Subject:** RE: CMSC next week - Citizenship Fraud Tip Line

Hi Brendon,

The applicants are the ones filling the RQ out.

The average 2-3 year timeframe for reviewing the RQ can be associated to many factors... Namely, processing targets have focused on making people citizens thus straightforward files take precedent; clients submitting RQs with supporting documents are furnishing boxes of documents for our review and these take up a lot of time/resources.

I'm on a conference call so welcome having a conversation on this if I'm not expressing in a comprehensive manner given I'm doing two things at once ☺

Mel

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**From:** Rafferty.Brendon  
**Sent:** March 22, 2012 9:29 AM  
**To:** Fontaine.Melanie  
**Subject:** RE: CMSC next week - Citizenship Fraud Tip Line

Thanks. I have a question about RQs. How are they used, who filled them out and why does it take between 2-3 years to be reviewed?

Brendon Rafferty  
Senior Advisor | Conseiller principal  
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**From:** Fontaine.Melanie  
**Sent:** March 20, 2012 3:58 PM  
**To:** Brown.Andrew  
**Cc:** Ball.Elizabeth; Pang.Lydia; Coulter.Mary; Charron.Marc; Rafferty.Brendon  
**Subject:** FW: CMSC next week - Citizenship Fraud Tip Line