
From:
Sent: March 20, 2013 2:21 PM
To:
Cc: NHQ-OPS-Stats
Subject: RQ weekly
Attachments: 3078431_-_OPS-2012-1399_RQ_issued_by_CPC-S_and_Local_Office_-_R_-_RDIMS-NATIONAL.XLS.DRF; RE: Weekly Reports

Categories: for QA

Good afternoon

Please review the attached. Please note an updated query.

Instead of: Description = RQ issued by CPCS, or RQ issued by local CIC, or QR émis par le CTD-S, or QR remis par le bureau local
Can we use: Description like "RQ issued by CPCS", or "RQ issued by local CIC", or "QR émis par le CTD-S", or "QR remis par le bureau local"?

So more records resulted.

Thanks,

NHQ - Operations Performance Management Branch (OPMB) | AC - Direction générale de la gestion du rendement des opérations (DGGRO)
Citizenship and Immigration Canada | Citoyenneté et Immigration Canada
180 Kent Street Ottawa ON K1A 1L1 | 180 rue Kent Ottawa ON K1A 1L1
Office | Bureau KENT 7-44

Telephone | Téléphone
Facsimile | Télécopieur
Government of Canada | Gouvernement du Canada

From:
Sent: March 11, 2013 12:48 PM
To:
Cc:
Subject: RE: Weekly Reports

Hi

I have to get someone to modify the query but I'm not sure if I'll get it back today. I'll keep you posted.

Thanks,

NHQ - Global Case Management System | AC - Systeme mondial de gestion des cas
Citizenship and Immigration Canada | Citoyenneté et Immigration Canada
219 Laurier Avenue West Ottawa ON K1A 1L1 | 219 avenue Laurier Ouest Ottawa ON K1A 1L1
Office | Bureau CAN A507

Telephone | Téléphone
Facsimile | Télécopieur
Government of Canada | Gouvernement du Canada

From
Sent: March 11, 2013 12:14 PM
To:
Cc:
Subject: RE: Weekly Reports

Hi

Thanks for the data.

I just chanced upon a couple of cases where RQs issued by Sydney are not captured in the returned results. Also noted that the stemmed from strings like this: "RQ issued by CPCS." ← the period at the end caused the problem

Can we modify the query a bit so that more results are included?

Instead of: Description = RQ issued by CPCS, or RQ issued by local CIC, or QR émis par le CTD-S, or QR remis par le bureau local
Can we use: Description like "RQ issued by CPCS", or "RQ issued by local CIC", or "QR émis par le CTD-S", or "QR remis par le bureau local"?

Would it be possible to rerun the report today?

Many thanks,

NHQ - Operations Performance Management Branch (OPMB) | AC - Direction générale de la gestion du rendement des opérations (DGGRO)
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180 Kent Street Ottawa ON K1A 1L1 | 180 rue Kent Ottawa ON K1A 1L1

Telephone | Téléphone
Facsimile | Télécopieur
Government of Canada | Gouvernement du Canada

From:
Sent: March 11, 2013 11:02 AM
To:
Cc:
Subject: Weekly Reports

Hi

Attached is the data for this week.

Thanks,

NHQ - Global Case Management System | AC - Systeme mondial de gestion des cas
Citizenship and Immigration Canada | Citoyenneté et Immigration Canada
219 Laurier Avenue West Ottawa ON K1A 1L1 | 219 avenue Laurier Ouest Ottawa ON K1A 1L1
Office | Bureau CAN A507

Telephone | Téléphone
Facsimile | Télécopieur
Government of Canada | Gouvernement du Canada



RQ Issued

| | 2012/05/06 - 2012/05/12 | 2012/05/13 - 2012/05/19 | 2012/05/20 - 2012/05/26 | 2012/05/27 - 2012/06/02 |
|---------------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| RQ Issued by CPC-S | 165 | 531 | 423 | 611 |
| Applications Referred to Local Office | 4063 | 3658 | 3403 | 5332 |
| RQ Issuance Rate | 4.1% | 14.5% | 12.4% | 11.5% |

RQs Issued

| Local Office | 2012/05/06 - 2012/05/12 | 2012/05/13 - 2012/05/19 | 2012/05/20 - 2012/05/26 | 2012/05/27 - 2012/06/02 |
|-------------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| BC Itinerant Services | | | | |
| Calgary CIC | | | | |
| Edmonton CIC | 1 | 3 | 3 | 17 |
| Etobicoke CIC | | | | |
| Fredericton CIC | | | | |
| Hamilton CIC | 6 | | | |
| Kitchener CIC | 1 | 11 | 13 | 10 |
| Mississauga CIC | | | | |
| Moncton CIC | | | | |
| Montreal Citizenship | 2 | | | |
| Niagara Falls CIC | | | | 1 |
| Ottawa CIC | | | | 2 |
| Query Response Centre | | | | |
| Scarborough Citizenship Operations | | | | |
| Scarborough Immigration Operations | | | | |
| St. Clair CIC | 6 | 43 | 11 | 13 |
| St. John's CIC | | | | |
| Surrey CIC | | | | |
| Toronto Reviews & Interventions CIC | 8 | | 2 | 5 |
| Vancouver Citizenship | | | | |
| Windsor CIC | | | | 1 |
| Winnipeg CIC | | | | |
| Total | 24 | 57 | 29 | 49 |

Requestor:

Data source: DWS as of 30/04/2013

Data compiled by: OPS-Stats(2012-1399)

RDIMS #3078431

Please note that data more recent than Dec 31, 2012 have not been publicly released.



ed by CPC-S and File Referred by CPC-S

| 2012/06/03 - 2012/06/09 | 2012/06/10 - 2012/06/16 | 2012/06/17 - 2012/06/23 | 2012/06/24 - 2012/06/30 | 2012/07/01 - 2012/07/07 | 2012/07/08 - 2012/07/14 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 576 | 546 | 671 | 615 | 484 | 546 |
| 4719 | 4222 | 5305 | 3349 | 1677 | 2901 |
| 12.2% | 12.9% | 12.6% | 18.4% | 28.9% | 18.8% |

ed by Local Office

| 2012/06/03 - 2012/06/09 | 2012/06/10 - 2012/06/16 | 2012/06/17 - 2012/06/23 | 2012/06/24 - 2012/06/30 | 2012/07/01 - 2012/07/07 | 2012/07/08 - 2012/07/14 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 37 | | | | | |
| 19 | | | 1 | | 1 |
| | | | | | |
| 2 | 4 | 5 | 2 | 4 | 32 |
| 7 | 1 | 10 | 4 | 2 | 3 |
| | 10 | 6 | 1 | | 4 |
| 39 | 98 | 51 | 16 | | 11 |
| 2 | | | | | 3 |
| | | 3 | 10 | 7 | 4 |
| 9 | 2 | 4 | 4 | | 4 |
| | 1 | | | | |
| | | 1 | | | |
| 29 | 24 | 13 | 37 | 20 | 42 |
| | | | 5 | 1 | 8 |
| 1 | | 3 | | 4 | 2 |
| 37 | 33 | 53 | 25 | | 27 |
| 6 | | | | | |
| 188 | 173 | 150 | 104 | 38 | 141 |



| 2012/07/15 - 2012/07/21 | 2012/07/22 - 2012/07/28 | 2012/07/29 - 2012/08/04 | 2012/08/05 - 2012/08/11 | 2012/08/12 - 2012/08/18 | 2012/08/19 - 2012/08/25 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 457 | 537 | 483 | 339 | 489 | 555 |
| 2109 | 2260 | 2259 | 1018 | 1754 | 2138 |
| 21.7% | 23.8% | 21.4% | 33.3% | 27.9% | 26.0% |

| 2012/07/15 - 2012/07/21 | 2012/07/22 - 2012/07/28 | 2012/07/29 - 2012/08/04 | 2012/08/05 - 2012/08/11 | 2012/08/12 - 2012/08/18 | 2012/08/19 - 2012/08/25 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | | | 1 | 2 | |
| 4 | 27 | 22 | | 3 | 4 |
| | 1 | | | | 1 |
| 15 | 6 | 4 | | 2 | |
| 2 | 10 | 4 | | 2 | |
| 9 | 3 | | | | 1 |
| 3 | 1 | | | 4 | 16 |
| | | | | | 28 |
| | | | | | 2 |
| 66 | 13 | 11 | | 24 | 39 |
| | 1 | 2 | | 6 | |
| 4 | | 2 | | 2 | 1 |
| 23 | 110 | 58 | | 52 | 43 |
| | | 5 | | 4 | |
| 126 | 172 | 109 | 101 | 102 | 142 |



| 2012/08/26 - 2012/09/01 | 2012/09/02 - 2012/09/08 | 2012/09/09 - 2012/09/15 | 2012/09/16 - 2012/09/22 | 2012/09/23 - 2012/09/29 | 2012/09/30 - 2012/10/06 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 492 | 498 | 692 | 682 | 690 | 693 |
| 1555 | 1341 | 1375 | 2693 | 3255 | 1810 |
| 31.6% | 37.1% | 50.3% | 25.3% | 21.2% | 38.3% |

| 2012/08/26 - 2012/09/01 | 2012/09/02 - 2012/09/08 | 2012/09/09 - 2012/09/15 | 2012/09/16 - 2012/09/22 | 2012/09/23 - 2012/09/29 | 2012/09/30 - 2012/10/06 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|

1

| | | | | | |
|------------|------------|------------|------------|-----------|------------|
| 8 | 7 | 3 | 6 | 22 | 19 |
| 3 | 2 | 5 | 84 | | 6 |
| | 2 | 31 | 13 | 10 | 11 |
| | 6 | 4 | | | 2 |
| 3 | | 7 | 9 | 3 | 8 |
| 25 | 7 | 25 | 11 | 17 | 6 |
| 54 | 68 | 16 | 87 | 17 | 21 |
| 3 | 1 | 4 | 1 | 5 | 2 |
| 5 | 7 | 4 | 17 | 12 | 2 |
| 35 | 33 | | 24 | 11 | 29 |
| 8 | 4 | 5 | 1 | 1 | |
| 1 | 20 | 1 | 5 | | |
| 145 | 157 | 105 | 258 | 98 | 107 |



| 2012/10/07 - 2012/10/13 | 2012/10/14 - 2012/10/20 | 2012/10/21 - 2012/10/27 | 2012/10/28 - 2012/11/03 | 2012/11/04 - 2012/11/10 | 2012/11/11 - 2012/11/17 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 548 | 600 | 606 | 866 | 870 | 696 |
| 1751 | 1705 | 2261 | 2108 | 2390 | 1766 |
| 31.3% | 35.2% | 26.8% | 41.1% | 36.4% | 39.4% |

12099

70930

0.170576625

| 2012/10/07 - 2012/10/13 | 2012/10/14 - 2012/10/20 | 2012/10/21 - 2012/10/27 | 2012/10/28 - 2012/11/03 | 2012/11/04 - 2012/11/10 | 2012/11/11 - 2012/11/17 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | 46 | | | 37 | 57 |
| | | | 2 | | |
| 9 | 9 | 9 | 10 | 8 | 3 |
| 5 | 1 | 2 | | | |
| 11 | 19 | 21 | 26 | 69 | 23 |
| 2 | 6 | 2 | 7 | 3 | |
| 4 | | 3 | 2 | 14 | |
| | | | 2 | 1 | |
| | | | | | 12 |
| 15 | 6 | 5 | 29 | 24 | 3 |
| 3 | 1 | 5 | 2 | 1 | 1 |
| | 2 | 1 | | | |
| 5 | 20 | 18 | 22 | 5 | 8 |
| 5 | | 2 | | | |
| 6 | 3 | 18 | 7 | | 1 |
| 65 | 113 | 86 | 109 | 162 | 108 |



| 2012/11/18 - 2012/11/24 | 2012/11/25 - 2012/12/01 | 2012/12/02 - 2012/12/08 | 2012/12/09 - 2012/12/15 | 2012/12/16 - 2012/12/22 | 2012/12/23 - 2012/12/29 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 396 | 643 | 562 | 374 | 342 | 45 |
| 2585 | 2994 | 3194 | 2641 | 2483 | 146 |
| 15.3% | 21.5% | 17.6% | 14.2% | 13.8% | 30.8% |

| 2012/11/18 - 2012/11/24 | 2012/11/25 - 2012/12/01 | 2012/12/02 - 2012/12/08 | 2012/12/09 - 2012/12/15 | 2012/12/16 - 2012/12/22 | 2012/12/23 - 2012/12/29 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | | | | 14 | 18 |
| | 1 | | | 1 | |
| 3 | 1 | 5 | | 1 | 1 |
| 3 | 2 | 4 | 11 | | |
| 49 | 45 | 42 | 31 | 45 | 1 |
| 2 | 1 | 2 | | | 8 |
| 1 | | 6 | 1 | 1 | |
| 9 | 8 | 12 | 30 | 8 | 2 |
| 15 | 7 | 13 | | 1 | |
| 2 | 4 | 4 | 5 | 8 | |
| 3 | | 7 | 11 | 8 | |
| | | 3 | | | |
| 1 | 2 | | 1 | 1 | |
| 88 | 71 | 98 | 90 | 88 | 30 |



| 2012/12/30 - 2013/01/05 | 2013/01/06 - 2013/01/12 | 2013/01/13 - 2013/01/19 | 2013/01/20 - 2013/01/26 | 2013/01/27 - 2013/02/02 | 2013/02/03 - 2013/02/09 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 305 | 538 | 634 | 453 | 309 | 236 |
| 1723 | 2207 | 2342 | 3288 | 4486 | 4979 |
| 17.7% | 24.4% | 27.1% | 13.8% | 6.9% | 4.7% |

| 2012/12/30 - 2013/01/05 | 2013/01/06 - 2013/01/12 | 2013/01/13 - 2013/01/19 | 2013/01/20 - 2013/01/26 | 2013/01/27 - 2013/02/02 | 2013/02/03 - 2013/02/09 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 19 | | | | | 6 |
| | | | | 2 | |
| | 6 | 9 | 7 | 5 | 11 |
| 3 | 2 | 4 | | 1 | 1 |
| | | 2 | 7 | 1 | 1 |
| 34 | 48 | 25 | 43 | 52 | 48 |
| 1 | | | 2 | | 2 |
| | | 9 | | | 1 |
| 8 | 11 | 7 | 36 | 14 | 21 |
| | | 30 | 5 | 13 | 5 |
| | 4 | 5 | | 2 | 4 |
| | 5 | 15 | | 1 | 2 |
| 3 | 48 | 3 | 17 | 10 | 2 |
| | 1 | 5 | 5 | 5 | 5 |
| 68 | 125 | 114 | 122 | 106 | 109 |



| 2013/02/10 - 2013/02/16 | 2013/02/17 - 2013/02/23 | 2013/02/24 - 2013/03/02 | 2013/03/03 - 2013/03/09 | 2013/03/10 - 2013/03/16 | 2013/03/17 - 2013/03/23 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 347 | 523 | 596 | 588 | 736 | 763 |
| 2200 | 4032 | 2793 | 2360 | 5682 | 4,342 |
| 15.8% | 13.0% | 21.3% | 24.9% | 13.0% | 17.6% |

| 2013/02/10 - 2013/02/16 | 2013/02/17 - 2013/02/23 | 2013/02/24 - 2013/03/02 | 2013/03/03 - 2013/03/09 | 2013/03/10 - 2013/03/16 | 2013/03/17 - 2013/03/23 |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 3 | | | | | |
| 5 | 19 | | | 8 | 19 |
| | | | | 2 | |
| 4 | 1 | 5 | | 4 | 3 |
| 2 | 5 | 44 | | 4 | 6 |
| 76 | 131 | 62 | | 72 | 48 |
| | | | | | |
| 1 | 1 | 3 | | | 1 |
| | 2 | 2 | | 4 | 2 |
| 21 | 14 | 10 | | 20 | 17 |
| 13 | 2 | 2 | | 11 | 11 |
| | | | | 7 | |
| 2 | | | | 3 | 2 |
| | | | | | |
| 8 | 2 | 2 | | 8 | 1 |
| 1 | | 1 | | 1 | 1 |
| 7 | 5 | 10 | | 16 | 9 |
| 143 | 182 | 141 | 160 | 120 | 82 |



| 2013/03/24 - 2013/03/30 | 2013/03/31 - 2013/04/06 | 2013/04/07 - 2013/04/13 | 2013/04/14 - 2013/04/20 | 2013/04/21 - 2013/04/27 | Total |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|--------|
| 769 | 508 | 607 | 672 | 677 | 27584 |
| 4978 | 5211 | 4236 | 3089 | 4068 | 150236 |
| 15.4% | 9.7% | 14.3% | 21.8% | 16.6% | 18.4% |

| 2013/03/24 - 2013/03/30 | 2013/03/31 - 2013/04/06 | 2013/04/07 - 2013/04/13 | 2013/04/14 - 2013/04/20 | 2013/04/21 - 2013/04/27 | Total |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------|
| | | | | | 201 |
| | | | | | 39 |
| 7 | | | | 7 | 175 |
| | | | | | 3 |
| 2 | | | | | 4 |
| 3 | 9 | 2 | 6 | | 289 |
| 1 | 2 | | 2 | 11 | 286 |
| 23 | 8 | 10 | 4 | 75 | 1277 |
| | | | | | 245 |
| | | | | | 7 |
| | | 1 | 4 | | 119 |
| | | | 1 | | 223 |
| | | | | | 6 |
| 3 | 14 | 6 | 6 | 14 | 317 |
| | | | | 7 | 7 |
| 4 | | 2 | 1 | 10 | 933 |
| | | 1 | | | 8 |
| | | 1 | 1 | 1 | 102 |
| | | | | | 90 |
| 1 | | 7 | 2 | 4 | 810 |
| 1 | 3 | 22 | 35 | 3 | 201 |
| 3 | 8 | 26 | 15 | 18 | 210 |
| 48 | 44 | 78 | 84 | 143 | 5552 |